

Comparison of TPA Performance of Key Claims Management Services: *Handicap Reimbursement Relief and Lump Sum Settlement Awards*

Third Party Administrator (TPA)	2013/14 Policy Year		2012/13 Policy Year	
	Handicap applications per client	Lump sum settlements awarded per client	Handicap applications per client	Lump sum settlements awarded per client
Careworks Consultants, Inc.	0.03	0.08	0.04	0.09
CompManagement, Inc.	0.06	0.12	0.07	0.12
Frank Gates Service Co.	0.03	0.08	0.01	0.11
Matrix	0.07	0.25	0.08	0.22
OMA Workers' Compensation Services	0.06	0.21	0.04	0.27
Sheakley Uniservice	0.07	0.14	0.09	0.15

About Handicap Reimbursement Relief ...

Handicap reimbursement is a Bureau of Workers' Compensation (BWC) program designed to allow employers to gain claim-cost relief where certain pre-existing medical conditions among injured workers add recovery time and cost to the claim. For example, an injured worker with arthritis or diabetes may have a slower or more costly recovery due to the non-work related condition. When handicap reimbursement relief is awarded, employers contain costs that are out of their control.

About Lump Sum Settlement Awards ...

When a claim is settled, the claimant is awarded a dollar amount that is considered to be a fair full and final payment on the claim. In order to settle a claim, the employer, the claimant and the Bureau of Workers' Compensation (BWC) must all agree that the claim can be settled and for what amount. When a claim is settled, any reserve amount on the claim is eliminated from the employer's claims experience, and, therefore, reduces premium costs.

Note: Based on an estimate of the number of clients per TPA as reported by the Bureau of Workers' Compensation